



Insurance Records for Hospital Stays Checklist

- ❖ Keep organized records about all interactions with your insurance company about your hospital stay.
- ❖ Keep copies of all letters, bills, and claims.
- ❖ Keep notes about calls, including the date, time, customer service representative's name, and what you were told.
- ❖ Ask to speak to someone else when you are not satisfied with a representative's explanations.